**Circular to members # 26**

November 30, 2013

Meeting with KESC "Out of Court Settlement Committee"

Members are informed that K.E.S.C. has a duly constituted "Out of Court

Settlement Committee" through which all outstanding matters between KESC and

the consumers are settled amicably.

Any member having an outstanding issue with K.E.S.C. falling within the

under mentioned four categories are requested to submit complete details in

2 sets to the Association Secretariat. The Association team headed by the

Chairman of the sub-committee for Power & Gas will hold periodical meetings

with the 'Out of Court Settlement Committee'. Members whose cases are

diaries for discussion will be informed the date and time to enable them to

attend that particular meeting.

1. Cases under Litigation.

2. Disputed cases pending Litigation.

3. Cases where members have a grievance but no formal action has

been taken.

4. Any issue which needs to escalated to this level for

resolution.

Rashid Hamidani

Secretary General

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